

How to apply

To apply for your concessionary bus pass, complete an application form by following the steps when visiting:

www.milton-keynes.gov.uk/highways/bus-rail-and-taxis/bus-passes-and-cards

or scanning the QR code on the right with a phone camera.

A family member or friend can help you by completing it on your behalf.

Scan here:



Key Details to Note

- If you are applying for a new bus pass, you will need an electronic copy of your photograph before completing the form. If you are renewing your pass, you may use your existing photograph if you wish.
- If applying for a new disabled person's bus pass, or renewing, you will require electronic copies of your documents as evidence of your eligibility.
- Milton Keynes City Council will not refund bus pass fares incurred while applications for new or replacement passes are being processed.
- Please allow 10-15 working days for your bus pass to arrive at your address.

Contact information

Need a little extra help? From questions about eligibility to reporting a lost or stolen pass, no query is too small. You can contact us using the details below.

- 01908 252558
- buscards@milton-keynes.gov.uk
- Civic, 1 Saxon Gate East, Milton Keynes MK9 3EJ

Get
Around
MK

With Your Bus Pass

Don't forget to renew your pass!

You can renew your bus pass up to 30 days before your pass expires.

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If your pass was issued by another Local Authority or if more than 180 days have passed since it expired, apply for a new pass.

Lost, damaged or stolen bus pass?

Please telephone Milton Keynes City Council. A new one will be issued to you as long as the pass has not expired.

A £10 non-refundable charge is made for all lost, damaged or stolen passes. If expired, a renewal form will need to be completed. If stolen, a free replacement can be provided if you share the police crime reference number to MK City Council

This applies to both the Milton Keynes Older Person's Bus Pass and the Disabled Person's Bus Pass.

Get on board

Whether you are visiting the shops, friends, attending appointments or simply enjoying a leisurely day out, then getting around your local area should be simple, stress-free and affordable.

Public transport allows us to connect with people and places, and if you are eligible for a concessionary bus pass, grants you greater access, providing you with free or reduced rate travel on local bus services.

This means fewer worries about rising travel costs and more opportunity to be independent and active.

Milton Keynes offers two types of concessionary bus passes:

- **Older Person's Bus Pass**
 - Your only or main residence is within the borough of Milton Keynes.
 - You are state pension age. Check by visiting: www.gov.uk/state-pension-age
- **Disabled Person's Bus Pass**

You must be over 5 years of age and meet at least one of the following:

 - be blind or partially sighted
 - be profoundly or severely deaf
 - be without speech
 - have a disability, or injury, which has a substantial and long-term effect on your ability to walk
 - have no arms or have long-term loss of the use of both arms
 - have a learning disability, that is, a state of arrested or incomplete development of mind that started before adulthood and includes significant impairment of intelligence and social functioning
 - would be refused a licence to drive a motor vehicle, should an application be made under Part III of the Road Transport Act 1988, under section 92 of the Act (physical fitness) otherwise than on the grounds of persistent misuse of drugs or alcohol

Get started

Make the most of free travel through your concessionary bus pass, whether it's been a while or you're new to bus travel.

Use the Get Around MK Journey Planner on our website or app, or Citymapper, to plan your journey.



Suggested visits include...



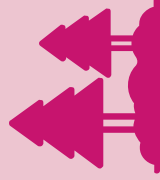
MK Museum

Board the Arriva number 6 and hop off at Stacey Bushes Local Centre for a 10-minute walk to this attraction, filled with the fascinating history of Milton Keynes!



Bletchley Park

Take a short bus ride to Bletchley Bus Station, only a short walk to this iconic site where wartime codebreakers changed the course of history!



Salcey Forest

Want to travel further afield? Catch the Arriva 33/X33 direct to Salcey Forest and enjoy peaceful woodland walks and wildlife.

...and with your pass, you might be eligible for discounted ticket entry at some Milton Keynes attractions!

Get to know your bus pass

The table below summarises the key differences between Milton Keynes' two concessionary bus passes.* Find out who is eligible, what each pass offers, and how to apply, so you can find the option that best suits your needs.

	Older Person's Bus Pass	Disabled Person's Bus Pass
Eligibility	State Pension Age (currently 66)	Must meet qualifying disability criteria
Residency	Milton Keynes Unitary Authority resident	Milton Keynes Unitary Authority resident
Cost to apply	Free	Free
Travel Times	• Free travel anywhere in Milton Keynes area from 9:30-midnight, Monday to Friday. • Free travel on local buses anywhere in England 9:30-23:00, Monday to Friday. • Free travel anywhere in England all day at weekends and on public holidays. • Outside of eligible timings, full fares are required	• Free travel anywhere in Milton Keynes area from 9:30-midnight, Monday to Friday. • Free travel on local buses anywhere in England 9:30-23:00, Monday to Friday. • Free travel anywhere in England all day at weekends and on public holidays. • Outside of eligible timings, full fares are required • Travel on buses within (but not outside of) Milton Keynes Unitary Authority from midnight until 09:29 Monday to Friday for just 50p per journey
Proof Required	Proof of age and address	Proof of disability and address
Renewal Period	Every 5 years	Based on eligibility period

* Time restrictions apply. Please check online for the latest information. October 2025.

Please note:

Milton Keynes City Council does not issue companion passes for disabled bus pass users. Companion passes issued by other authorities are not valid for travel within Milton Keynes.